

OverDrive

freegal

2013

Annual Report





thegdl.org



GDL Director, David Conklin

DirectorDavid Conklin

Library Board

William Delaney, Chair Linda Ryals-Massey, Vice-Chair Cathy Lane, Treasurer LaRene Klink, Secretary Shari Bennett, Trustee Valaria Conerly-Moon, Trustee Robert Crites, Trustee Whitney S. Frazier, Trustee

2013 Accomplishments _

FINRA Grant

The GDL continued to utilize the funds (\$91,500) through the Smart Investing @ Your Library grant from the FINRA Foundation. The generous grant enabled the GDL to offer educational programs to increase financial literacy in the community.

Programs funded through the grant in 2013 included Glinda Bridgforth (*Girl, Get Your Money & Credit Straight*), Home Repair and Equity Scams, Challenging Errors on Your Credit Report, Wills and Power of Attorney Seminar, Couponing Workshop, Be a Money Smarty, and an Identity Theft Seminar.



Glinda Bridgforth, "Girl, Get Your Money & Credit Straight"

Digital Branch

The GDL recorded a full year of statistics for its music service, <u>Freegal</u>, tracking 27,273 patron downloads. <u>Overdrive</u>, the downloadable book service, experienced an increase of 36.2% usage with 101,753 downloads in 2013 as compared to 74,696 in 2012.

Technological Upgrades

We upgraded our network to Fiber. The new Fiber connections are capable of handling significantly higher traffic between our branches and to the Internet. This upgrade helps meet our patrons' increasing internet demands, in addition to supporting access to the digital resources GDL provides.



Flushing Area Library improvements

Renovations

The <u>Grand Blanc-McFarlen Library</u> received a new circulation desk. The <u>Flushing Area Library</u> was updated with new carpet, shelving, paint and ceiling tiles, in addition to the designation of a computer room.

2013 Staff News

In May, we welcomed David Conklin as the GDL's new Director. David comes to the GDL with over twenty-four years of library experience, including nineteen years at Oakland County and five years as the Director of Shelby Township.

Staff Awards

During in-service day, two staff members were recognized for providing excellent customer service. The awards are named after two former staff members who helped set the standard in this area. Clio Librarian, Roy Soncrant, earned the *Richard Handwerker Customer Service Award* and Fenton Librarian, Christine Heron, earned the *Kay Hills Customer Service Award*.

Staff Retirements

Carolyn Nash, former Executive Director, retired after over twenty-five years of service to the GDL. We wish her well in her future endeavors.

Condolences

Crystal Sumpter, Library Assistant, passed away suddenly on October 6, 2013. Her warm presence is missed by all who knew her.

2013 Highlights __

Black History Month Brunch

The event recognized the following: Reta V. Stanley (president and CEO of Big Brothers Big Sisters of Greater Flint), Tendaji W. Ganges (Executive Director of the University of Michigan-Flint Office of Educational Opportunity Initiatives), Dr. Raymond F. Gist (Valley Dental), Claressa Shields (Olympic gold medal winner in boxing) and the Food Bank of Eastern Michigan.

Entertainment was provided by eight-time Grammynominated gospel recording artist and pastor, Marvin Sapp, who is best known for his hit, *Never Would Have Made It*.



Marvin Sapp provided brunch entertainment

Summer Reading Program

The annual summer reading program reached over 5,000 children with several thousand signing up to read throughout the summer and other patrons attending summer programming at our nineteen branches.

Concerts

Our patrons were entertained through a variety of free concerts including Straight Ahead, Gary Brandt, Boogie Woogie Babies, Gemini, Mary Rademacher Reed and Rick Reuther, Big Band trumpeter, Bill Hart, Peaceful Warriors, Matthew Ball, Gayelynn McKinney, Keith Gamble, and Ari & Mia.

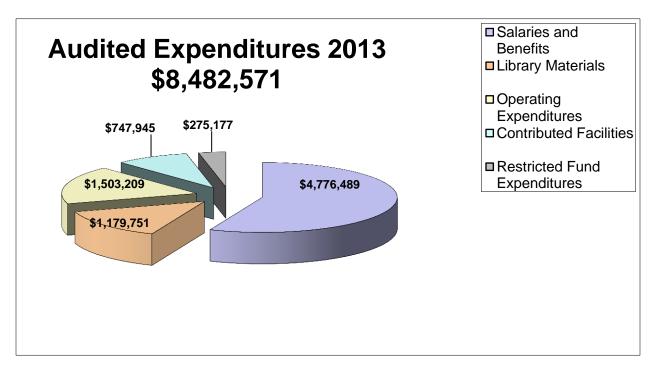
Made in Michigan

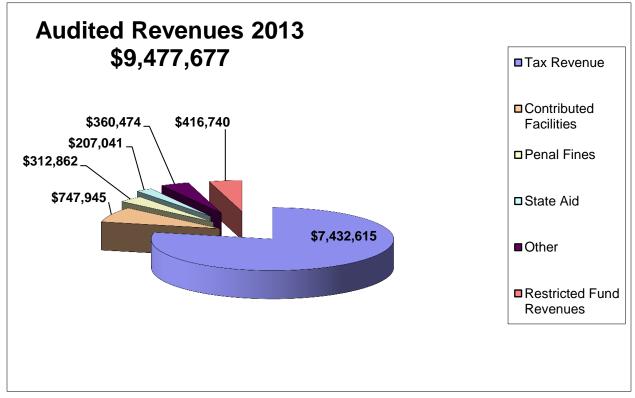
The GDL offered several programs that celebrated Michigan including Made in the Mitten (an opportunity to sample Michigan-made products), Michigan's Ghostly Beacons (lighthouses), Circling Lake Michigan (virtual tours), and Titanic: Michigan Connections.

| Circulation | | | | | | | |
|-----------------------|-----------|-----------|----------|--|--|--|--|
| | 2013 | 2012 | % Change | | | | |
| Baker Park | 62,762 | 68,496 | -8.37% | | | | |
| Beecher | 57,019 | 59,228 | -3.73% | | | | |
| Burton | 92,976 | 100,156 | -7.17% | | | | |
| Clio | 118,600 | 126,312 | -6.11% | | | | |
| Davison | 244,617 | 219,347 | 11.52% | | | | |
| Fenton | 143,917 | 159,784 | -9.93% | | | | |
| Flint Twp. | 67,205 | 75,201 | -10.63% | | | | |
| Flushing | 68,916 | 102,669 | -32.88% | | | | |
| Forest Twp. | 51,176 | 54,705 | -6.45% | | | | |
| Gaines | 3,753 | 4,304 | -12.80% | | | | |
| Genesee Twp. | 52,847 | 55,960 | -5.56% | | | | |
| Genesee Valley Center | 95,899 | 105,036 | -8.70% | | | | |
| Goodrich | 37,118 | 40,916 | -9.28% | | | | |
| Grand Blanc | 294,423 | 324,348 | -9.23% | | | | |
| Headquarters | 116,473 | 115,525 | 0.82% | | | | |
| Homebound | 1,394 | 1,938 | -28.07% | | | | |
| Linden | 62,282 | 65,076 | -4.29% | | | | |
| Montrose | 54,841 | 56,755 | -3.37% | | | | |
| Mt. Morris | 75,465 | 78,808 | -4.24% | | | | |
| Swartz Creek | 76,906 | 84,871 | -9.38% | | | | |
| Library for the Blind | 6,282 | 3,734 | 68.24% | | | | |
| Overdrive (ebooks) | 101,753 | 74,696 | 36.22% | | | | |
| Freegal (emusic) | 27,273 | 13,749 | 98.36% | | | | |
| Total: | 1,886,624 | 1,977,865 | -4.61% | | | | |

| Door Count | | | | | | |
|-----------------------|-----------|-----------|----------|--|--|--|
| | 2013 | 2012 | % Change | | | |
| Baker Park | 45,337 | 45,115 | 0.49% | | | |
| Beecher | 51,335 | 49,227 | 4.28% | | | |
| Burton | 49,496 | 45,270 | 9.34% | | | |
| Clio | 80,501 | 78,246 | 2.88% | | | |
| Davison | 136,802 | 130,767 | 4.62% | | | |
| Fenton | 95,677 | 112,640 | -15.06% | | | |
| Flint Twp. | 42,525 | 52,002 | -18.22% | | | |
| Flushing | 51,925 | 72,193 | -28.07% | | | |
| Forest Twp. | 34,988 | 29,601 | 18.20% | | | |
| Gaines | 478 | 2,633 | -81.85% | | | |
| Genesee Twp. | 32,856 | 35,078 | -6.33% | | | |
| Genesee Valley Center | 125,820 | 137,725 | -8.64% | | | |
| Goodrich | 30,617 | 25,957 | 17.95% | | | |
| Grand Blanc | 224,719 | 217,687 | 3.23% | | | |
| Headquarters | 90,766 | 89,587 | 1.32% | | | |
| Linden | 44,940 | 41,950 | 7.13% | | | |
| Montrose | 27,918 | 28,645 | -2.54% | | | |
| Mt. Morris | 44,601 | 44,985 | -0.85% | | | |
| Swartz Creek | 61,888 | 60,881 | 1.65% | | | |
| Total: | 1,273,189 | 1,300,189 | -2.08% | | | |

| Computer Usage | | | | | | | |
|-----------------------|---------|---------|----------|--|--|--|--|
| | 2013 | 2012 | % Change | | | | |
| Baker Park | 9,029 | 9,735 | -7.25% | | | | |
| Beecher | 15,176 | 20,776 | -26.95% | | | | |
| Burton | 17,884 | 16,534 | 8.16% | | | | |
| Clio | 11,026 | 13,119 | -15.95% | | | | |
| Davison | 26,220 | 29,135 | -10.01% | | | | |
| Fenton | 17,938 | 22,019 | -18.53% | | | | |
| Flint Twp. | 8,529 | 12,244 | -30.34% | | | | |
| Flushing | 6,435 | 11,691 | -44.96% | | | | |
| Forest Twp. | 5,632 | 6,867 | -17.98% | | | | |
| Gaines | 211 | 196 | 7.65% | | | | |
| Genesee Twp. | 6,510 | 6,600 | -1.36% | | | | |
| Genesee Valley Center | 40,125 | 43,565 | -7.90% | | | | |
| Goodrich | 1,609 | 1,886 | -14.69% | | | | |
| Grand Blanc | 39,214 | 44,968 | -12.80% | | | | |
| Headquarters | 32,818 | 32,422 | 1.22% | | | | |
| Linden | 3,609 | 4,397 | -17.92% | | | | |
| Montrose | 8,423 | 10,593 | -20.49% | | | | |
| Mt. Morris | 9,683 | 10,262 | -5.64% | | | | |
| Swartz Creek | 7,564 | 9,682 | -21.88% | | | | |
| Total: | 267,635 | 306,691 | -12.73% | | | | |





Return on Investment _____

| | Cinania di ang Mia | Est. | | Cont |
|-------------------------|-------------------------|----------------------|-------|--------------------------|
| Print Books | Circulation/Use 856,178 | value \$21.00 | | Cost \$17,979,738 |
| | | | | |
| Magazines | 23,590 | \$5.00 | | \$117,950 |
| Audio Books | 39,652 | \$30.00 | | \$1,189,560 |
| DVD/Blu-ray | 807,947 | \$17.00 | | \$13,735,099 |
| D v D/Blu-lay | 807,947 | φ17.00 | | \$13,733,033 |
| PC usage | 188,276 | \$12.00 | | \$2,259,312 |
| eBooks | 101,753 | \$15.00 | | \$1,526,295 |
| Databasa Casush | 552.041 | ¢10.00 | | ¢10 507 770 |
| Database Search | 553,041 | \$19.00 | | \$10,507,779 |
| Music Download | 27,273 | \$1.00 | | \$27,273 |
| Interloan Requests | 29,629 | \$25.00 | | \$740,725 |
| | | | Total | \$48,083,731 |
| Operating Budget | | | | \$8,482,571* |

* Return on Investment Summary:

For every \$1 spent, the Genesee District Library provides \$5.67 in services.

